UGM 2024 NASHVILLE

Here's over 130 sessions we are working on delivering at this year's UGM to help maximize your time at UGM 24. The final agenda will be released in late September so you can create your personalized schedule and register for sessions by track, role, level and specialty.

Agenda is subject to change and expand, so check back frequently!

Pre-Conference Workshops

Get more from your system. Attend a pre-conference workshop for training from a NextGen Healthcare expert and experience the full benefits of all the solutions you've implemented.

Full Day Optional Pre-Conference Workshops: $299
Half Day Optional Pre-Conference Workshops: $199

Full Day Workshops:

Application Fundamentals-Deep Dive PxP Training
NextGen Healthcare: Mastering Clinic Administration for New Managers and System Admins

Half Day AM Workshops:

Enhancing EHR Clinical Workflows & Patient Outcomes
Navigating the Regulatory Landscape
Quality Measures Reporting

Half Day PM Workshops:

Better Use of Care Guidelines+ NextGen Now Certificate
Managed Cloud Services 101
Tools & Techniques to Increase Leadership Effectiveness

UGM24 Breakout Sessions

Admin Efficiency

A Shoulder to Lean On: NextGen Support After Go-Live and Beyond

Artificial Intelligence in Healthcare

Best Practices When Preparing for an Upgrade

Cultural Intelligence: Building Bridges Across Differences

Embracing Industry Best Practice: Client Support's Journey with IT Service Management (ITSM)

How an Elevated Experience with YOU At the Center Ensures Your Success Adopting New Technology

How Can Application Managed Services Help Your Practice?

Imposter Syndrome – Who Do You Think You Are?

Introducing "Discover" NextGen Healthcare: Essential Solutions Training

Managing Up . . . All the Way Up

NextGen Learning Center: Best Practices & Tips and Tricks

The New and Improved NextGen Healthcare Certified Professional

The Value of Organizational Training and Learning Initiatives

Town Hall: Cardiology

Town Hall: ENT and Allergy

Town Hall: Ophthalmology

Town Hall: Specialty Care

Transformational Leadership: Leading Beyond Your Limits

Dental Health

What's Next in Dental Health

Electronic Health Records

Behavioral Health: Product and Solutions Roadmap - Focus Group

Care Guidelines in Ophthalmology: Keep Track of What's Due for Your Patient

Care Guidelines Unveiled: Essentials for New Users

Care Guidelines: The Key to a More Automated Future

CHC/FQHC: Product and Solutions Roadmap - Focus Group

Data Modernization: UDS+ Clinical Quality Measures and Value-Based Care Solutions

Document Management: Ensuring Efficiency and Effectiveness

Gastro Suite: New Release Review and Future Directions - Focus Group

Getting the Most Out of the EHR Reporting Tool

How to Train a New Provider

Imposter Syndrome – Who Do You Think You Are?

Inbox. Refill Management and PAQ Tips and Tricks

New NextGen® Template Editor Feature Framework

NextGen Ambient Assist in an Integrated and Behavioral Health Care Model

NextGen® Enterprise 8 Enhancements: How to Integrate Best Practice Configurations and Workflows

NextGen Enterprise 8: Behavioral Health Clinical Workflows and Upgrades

NextGen® Planned Parenthood Release - MS&G Regulatory Updates

NextGen® Therapy Suite: Transforming Your Therapy Department

Nursing Workflows in NextGen® Enterprise EHR

Ophthalmology: Better Template Configuration

Orthopedic Best Practices to Empower Users to Perform at the Highest Level of Their License

Planned Parenthood: Product and Solutions Roadmap - Focus Group

Pulmonary/Sleep Medicine - Focus Group

The Essential Guide to Medication Inventory Series (Sessions 1-4):

Solution for Your Practice – Session 1

Adopting Medication Inventory Solution, What You Need to Know! – Session 2

Streamlining with Optimal Workflows – Session 3

Real World Success – Session 4

The Future of Urology Suite: Charting the Course Forward - Focus Group

Tips, Tricks, and EHR Tools to Document More Efficiently

Town Hall: NextGen and NACHC Strategic

Transforming Medical Documentation: Virtual Live Scribe Solution Insights

Tribal Health: Product and Solutions Roadmap - Focus Group

Tribal Strategy Update and Product Roadmap Town Hall: Breakfast

What's Next in the Behavioral Health Suite

Enterprise Data Warehouse

Enterprise Data Warehouse: Clinical Insights as a Service

Enterprise Data Warehouse: Financial Insights as a Service

Enterprise Data Warehouse: Operational Insights as a Service

UGM24 Breakout Sessions *continued*
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Interoperability

Amazon Web Services: An Exploration of the Benefits and Outcomes

Automated Document Sharing (ADS): A Requirement for Modern Healthcare Practice Efficiency, Automation, and Cost Saving

Excellence in Healthcare Awards: Innovation Award Peer-to-Peer Demo

Expand Your Interoperability Capabilities with Mirth Connect

Help Us Imagine Automated Document Sharing (ADS) 2.0: Focus Group

NextGen® API Integration and Platform Overview

Path to AWS 2028: Client Feedback Session

The Fundamental Building Blocks of Interoperability

The Path to Enable Clinical Trial Participation

Transformational Technology: Modernizing Practice Analytics

Best Practices for Downtime Processes Due to Cyberattacks

Interoperability Series (Sessions 1-7):

NextGen® Share Overview and State of the Product - Session 1

CareQuality and Medical Summary Utility (MSU) and Data Share Module (DSM) - Session 2

Direct Messaging and Electronic Case Reporting (eCR) - Session 3"

Diagnostic Hub Session - 4

Patient Matching Service, Clinical Message Manager, and the Rosetta Agent - Session 5

Clinical Reconciliation and CDA Viewer - Session 6

Interoperability Rules Engine - Session 7

Unlocking Enhanced Lab Integration: Introduction to Diagnostic Hub with Exact Sciences

Mobile

Harnessing the Power of Speech: An Introduction to Our New Speech Recognition Partner, Google

Mobile Admin 101: Essential IT Skills for Effective Management of Our Mobile Application

Operationalizing NextGen Mobile: Implementation and Application Administration Best Practices

Shaping the Future of NextGen Mobile on iPad: A Focus Group Session on Design, Usage, and Flow Improvement

Mobile with Ambient Assist

Maximizing NextGen® Ambient Assist in Orthopedics

NextGen Ambient Assist: Clinical Admin and IT Success Stories

NextGen Ambient Assist: Clinical Quality Success Stories

Seamless Integration: Tips and Tricks for Adopting Mobile and AI into Your Workflow

The Ambient Assist Journey: Simplify Clinical Documentation

Patient Experience

Best Practice Configuration: Site Generator, Patient Portal Integration Tool, and Practice Portal

Effectively Understand Your Audit Results with NextGen® PxP Portal

How to Make the Most Out of Your Payment Solution: NextGen® Pay powered by InstaMed

Methods for Managing Personal Health Records (PHR) with NextGen PxP Portal

NextGen® Patient Engage and Patient Self-Scheduling powered by Luma: Optimization Strategies and Best Practices

NextGen Patient Engage powered by Luma: Patient Intake Efficiencies

NextGen PxP Portal: Forms 101

NextGen PxP Portal: Maximize New Enhancements and Continuous Portal Optimization

Power in Your Practice's Hands: Integrating NextGen® Patient Self-Scheduling powered by Luma

Practice Management

Appointment Level Insurance for NextGen® Practice Management
Automating EHR Charges to Practice Management: Time Saving Benefits and Configuration
Group Scheduling Enhancements with NextGen Practice Management
Measurable Impact: Metrics and Dashboards for Practice Performance
NextGen® Charge Review Rules Engine (RCxRules): New Features and Focus Group
NextGen® Eligibility Verification: Best Practices and Configuration Deep Dive
NextGen Enterprise 8 Overview: What's New in Practice Management
NextGen® Practice Management and EHR Relationships
NextGen Practice Management Reports: CHC/FQHC/Tribal Focus
NextGen Practice Management User Interface Refresh
NextGen Practice Management: Best Practices and KPIs
NextGen Practice Management: Patient Cost Estimator
Patient Billing through Statements and eStatements - Taking a Digital First Approach
Payment Processing: NextGen Pay Powered by InstaMed
Scheduling and Appointment Book
Still on Paper? NextGen Enterprise Practice Management
Workflow Optimization and Efficiencies for the Back Office
Working Together: NextGen Self-Scheduling powered by Luma and Practice Management

Regulatory

21st Century Cures Act: Information Blocking Compliance & Data Sharing Best Practices
Another Year, Another Set of Regulatory Challenges: Government and Industry Updates
Effective Use of the EHR to Drive Financial Success
Electronic Case Reporting: What It Is and How to Ensure Your Success
MIPS Value Pathways: Clinical Efficiency and Medicare Reimbursement
Strategies to Improve Your Quality Reporting Score: A Panel Discussion
Tips and Tricks for Improving You Quality Performance Scores

Value Based Care

Managing Tribal Health Populations in a Meaningful Way
MIPS Success with QP Services
NextGen® Population Health: Integration Workflow
Population Health and Data Reporting in the Tribal Health Market
Population Health Insights
The Value of Multisource Data to Improve Population Health