UGM 2024 NASHVILLE

Pre-Conference Workshops

Get more from your system. Attend a pre-conference workshop for training from a NextGen Healthcare expert and experience the full benefits of all the solutions you've implemented.

Full Day Optional Pre-Conference Workshops: $299
Half Day Optional Pre-Conference Workshops: $199

Full Day Workshops:

Application Fundamentals-Deep Dive PxP Training
NextGen Healthcare: Mastering Clinic Administration for New Managers and System Admins

Half Day AM Workshops:

Harnessing EHR Power-Enhancing Clinical Workflows and Patient Outcomes + Adventure Now Certificate
Navigating the Regulatory Landscape
Quality Measures Reporting + Adventure Now Certificate

Half Day PM Workshops:

Making Better Use of Care Guidelines + Adventure Now Certificate
Managed Cloud Services 101
Tools & Techniques to Increase Leadership Effectiveness

Pre-Conference Workshop Descriptions

FULL DAY

Application Fundamentals: Deep Dive PxP Training	In this training, participants will learn various competencies essential for effective administration in managing and optimizing the NextGen® PxP Portal. Key topics will include configuration, support scenarios, and continued maintenance. The training session will be conducted in an instructional manner with interactive demos to illustrate concepts practically. Participants will have the opportunity for "teach back" activities, where they can demonstrate their understanding of the material, ensuring an engaging learning experience. By the end of training, participants will be equipped with the necessary knowledge and expertise to maximize the value and performance of the NextGen PxP Portal.
NextGen Helthcare: Mastering Clinic Administration for New Managers and System Admins	This session offers a deep dive for new office managers and system admins on operating and running your practice with NextGen Healthcare. We will cover six key areas: -File Maintenance Tables and Maintenance: Connecting the dots to create a new rendering provider, the difference between rendering provider and referring provider, and medication and pharmacy updates -Practice Management: Worklog reports, scheduling reports, monthly system reports, and practice preferences -EHR-completed master document, outstanding orders -System Admin: Security roles, assigning provider relationships, advanced audit -Background Business Processor: Engine, packages, jobs, schedules -License Manager and License Keys

Pre-Conference Workshop Descriptions

HALF DAY - AM

Harnessing EHR Power-Enhancing Clinical Workflows and Patient Outcomes + Adventure Now Certificate

In this session, attendees will learn how to leverage their EHR to improve clinical workflows and patient outcomes. The session will cover various topics, including system setup, configurations, and best practices to achieve optimized results. The ultimate goal is to reduce provider and staff burnout while maximizing the efficiency and effectiveness of healthcare delivery. The team will share ideas with your peers and NextGen Healthcare clinicians forming a collaborative environment where attendees can learn from each other's experiences. When you walk away from this Pre Conference session you will also be walking away with an Adventure Now Certificate which will help lead you down your NCP Certification Journey or Re-Certification Journey.

Navigating the Regulatory Landscape

Join us for an intensive half-day preconference session focused on the latest regulatory updates in healthcare. This session is designed to provide healthcare professionals, administrators, and organizations with essential insights and practical guidance to effectively navigate the evolving regulatory landscape. There will be special emphasis on the Physician Fee Schedule, Medicaid, and updates to the Merit-based Incentive Payment System (MIPS) and Advanced Alternative Payment Models (APMs). We will also discuss the final provider enforcement rule related to Information Blocking and state and federal data privacy requirements.

Quality Measures Reporting + Adventure Now Certificate

If you are looking to continue down the path to achieve your NextGen Healthcare Certified Professional or you have it and want to re-certify to expand your knowledge, this course is meant for you. NextGen Healthcare has taken a deep dive into the Certification program overall to help ensure our education program aligns with getting you the knowledge you need to support your Practices. In this session, we will focus on Quality Measures Reporting including UDS, MIPs and APM. We will talk through workflows and provide information on the numerator and denominator exclusion to understand what qualifies for hitting specific measures. We understand that meeting regulatory requirements is crucial for securing funding as compliance demonstrates an organizations commitment to legal and ethical standards. . When you walk away from this Pre Conference session you will also be walking away with an Adventure Now Certificate which will help lead you down your NCP Certification Journey or Re-Certification Journey.

HALF DAY - PM

Making Better Use of Care Guidelines + Adventure Now Certificate

Care Guidelines are often underused in general patient care and are not effectively leveraged to enhance performance on Clinical Quality Measures (CQMs) and other performance metrics. In this session, we'll revisit the fundamentals and explore how to effectively implement new Care Guidelines in a healthcare setting. You'll learn about the latest enhancements made to Care Guidelines to meet the new certification criteria outlined in HTI-1, discover best practices for rolling out and setting up these guidelines, and understand how to provide valuable feedback. When you walk away from this Pre Conference session you will also be walking away with an Adventure Now Certificate which will help lead you down your NCP Certification Journey or Re-Certification Journey.

Pre-Conference Workshop Descriptions

HALF DAY - PM (*continued*)

Managed Cloud Services 101	In this session, we'll cover navigating your NextGen Hosted Environment. Topics include: -Basics of Hosting -What is AWS -What is load balancing -An overview of infrastructure and why for those who need to get up to speed on verbiage
Tools & Techniques to Increase Leadership Effectiveness	Join leaders from the NextGen Healthcare Organizational Development Team for an interactive workshop designed to increase the leadership skills for people at any level. Learn some of the most important concepts and drivers behind effective leadership and walk away with tools and techniques that have proven useful in a variety of situations. Explore through discussion and storytelling how big picture leadership skills can be applied in everyday life, even for those without positions of authority. Participants will leave the session with valuable lessons, a variety of insights, and tangible tools that can be utilized immediately to up their leadership effectiveness.

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Session Descriptions

21st Century Cures Act: Information Blocking Compliance & Data Sharing Best Practices

Since the release of the final rule on enforcement and healthcare provider disincentives in June, the stakes around information blocking have gotten much higher. Attendees will learn about the final rule and how it impacts providers and organizations. This session will provide recommendations for compliance and data sharing best practices. Our experts will also discuss data privacy and security challenges and the extent to which state laws and updates to HIPAA Privacy rules complicate data sharing.

A Day in the Life: Maximizing Efficiency with NextGen® Mobile Pro

Walk through a typical day of a provider utilizing NextGen Mobile Pro. Learn how to optimize daily tasks, improve patient interactions, and streamline administrative duties using advanced mobile tools.

A Shoulder to Lean On: NextGen Support After Go-Live and Beyond

Implementation is only the beginning of your partnership with NextGen Healthcare. In this session, we will cover:
-Best Practices when logging a support case
-Information to help Support help you
-The Support Dashboard and what it means for you

Amazon Web Services: An Exploration of the Benefits and Outcomes

Join us for an informative session about the advantages of choosing NextGen Healthcare as a hosted AWS service provider, which can lead to a decrease in overall IT costs. Benefit from enhanced speed, improved performance, increased reliability, efficient backup and recovery solutions, and potentially competitive pricing. Learn more about the mutually beneficial outcomes.

Another Year, Another Set of Regulatory Challenges: Government and Industry Updates

Keeping pace with the constant changes across the health industry is as important as insuring positive patient outcomes. In this session, attendees will identify top regulatory and legislative initiatives driving change for their organizations and patients.

Appointment Level Insurance for NextGen Practice Management

First look at NextGen Enprise Practice Management's new appointment level insurance feature. Learn ways to reduce billing errors by attaching insurance to an appointment and have the insurance carried over to the encounter at check-in.

Artificial Intelligence in Healthcare

In this session, experts will provide an overview of where artificial intelligence (AI) stands currently in the US healthcare landscape. They'll show various applications of Large Language Models and Machine Learning that are being used now or on the near horizon, as well as include a brief demo of Ambient Assist for NextGen® Mobile. Attendees will learn how AI improves clinical outcomes, can mitigate burnout, reduce risks, and what the definition of "responsible" AI truly means.

Automated Document Sharing (ADS): A Requirement for Modern Healthcare Practice Efficiency, Automation, and Cost Saving

Automated Document Sharing is a specialized template that allows your organization to automate document export via eFax and/or NextGen Share (Direct Messaging/electronic referrals). This can replace many manual staff processes, boosting efficiency and contributing to costs savings.
-In this session will cover
-An overview of Automated Document
-Configuration options
-Best practices for integrating into workflows
-Onboarding/Implementation

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Automating EHR Charges to Practice Management: Time Saving Benefits and Configuration	This session is aimed to help you get the most out of your EHR. Topics will include: -Automation -Ensuring the Correct Codes are Coming from EHR -Coder Review -Accept/Reject the Charges
Behavioral Health: Product and Solutions Roadmap - Focus Group	In this session we will: -Listen and learn from & with you to drive the Behavioral Health product and solutions roadmap -Deliver the best NextGen experience for behavioral health and whole-person care -Iterative discovery on specific Behavioral Health Suite and Behavioral Health Solution topics
Best Practice Configuration: Site Generator, Patient Portal Integration Tool, and Practice Portal	During this session, we will demonstrate best practices for configuring PxP Portal solutions, permissions, and routing rules. We'll cover the use of Site Generator, Patient Portal Integration Tool, and Practice Portal to optimize your User Experience. At the conclusion of this session, Portal Administrators will: -Be confident configuring the multiple tools associated with the PxP -Maximize efficiency by implementing Best Practice Configurations
Best Practices for Downtime Processes Due to Cyberattacks	In today's interconnected world, the threat of cyberattacks is ever-present. When an attack happens, effective downtime management is crucial to minimize damage and ensure a smooth recovery. This session will explore best practices for handling downtime caused by cyberattacks, focusing on proactive planning, communication strategies, incident response protocols, and recovery processes. Learn how to prepare your team, maintain business continuity, and restore operations swiftly and securely in the event of an attack.
Best Practices When Preparing for an Upgrade	Best Practices to prepare for your NextGen Upgrade- when should you upgrade, how often should you patch, what should you evaluate to prepare for your upgrade
Care Guidelines in Ophthalmology: Keep Track of What's Due for Your Patient	It's hard to keep track of what's due next for a patient with chronic eye disease. Care Guidelines will make the process easier. In this session, presenters will provide an overview of Ophthalmology Care Guidelines and help build your knowledge base.
Care Guidelines Unveiled: Essentials for New Users	This is mostly for clients who due to regulatory requirements or other needs will just starting to use Care Guidelines.
Care Guidelines: The Key to a More Automated Future	During this session we will review the Care Guidelines clinical workflow within the Framework of the Adaptive Content Engine templates. We will discuss the primary use and workflows of the System\Practice and Medical Records templates that are all part of Care Guidelines.
CHC/FQHC: Product and Solutions Roadmap - Focus Group	In this session we will: -Listen and learn from & with you to drive the community health product and solutions roadmap -Deliver the best NextGen experience for community health and whole-person care -Iterative discovery on specific community health and clinical workflows

Cultural Intelligence: Building Bridges Across Differences

Collaborating with others can be challenging, and conflicts are often the result of cultural differences. Failing to account for someone's culture can lead to misjudgments and unnecessary conflict. In this session, we'll dive into how culture influences behavior in various scenarios, aiming to remove barriers and enhance relationships in the workplace.

Data Modernization: UDS+ Clinical Quality Measures and Value-Based Care Solutions

Data insights at the point of care lead to improved clinical quality measures and better outcomes. In this session, presenters will provide an overview and demonstration of the latest data solutions with UDS+, the Clinical Quality Measure Dashboard, and Population Health for Community Health.

Document Management: Ensuring Efficiency and Effectiveness

In this session, we will cover:
-An overview of Document Management
-Best practice configuration
-Best practice workflows
-Operationalization

Effective Use of the EHR to Drive Financial Success

Health IT, including the EHR, plays an essential role in the financial health of today's medical practices. This session will focus on strategies and streamlined workflows to ensure optimal coding and reimbursement to pursue revenue opportunities for your organization. In addition to reviewing key coding strategies, this session will offer insights into value based care, telehealth, and care coordination.

Effectively Understand Your Audit Results with NextGen® PxP Portal

If a client has recently undergone an audit for the NextGen PxP Portal and is now implementing changes, this session will provide valuable insights into interpreting the audit results and effectively executing the necessary updates. We will discuss the rationale behind auditing specific components of the system and will outline best practices for making updates to your PxP Portal system. T his session will be beneficial for clients anticipating an upcoming audit or those seeking a general overview of PxP best practices.

Electronic Case Reporting: What It Is and How to Ensure Your Success

Heading into 2025, elelctronic case reporting (eCR) implementation remains slow-rolling, despite the increased stakes for clinicians participating in MIPS and Alternative Payment Models next year. Attendees will receive an update on pending go-live and how to prepare for successful case reporting in 2025.

Elevate Your Clearinghouse Experience: Innovate, Automate, Accelerate with NextGen + Waystar

This session is designed for organizations that are planning for the transition, actively transitioning, or completed the transition from NGCH to Waystar. As NextGen Healthcare's preferred Claims Management partner, Waystar delivers leading-edge technology that simplifies the claims lifecycle. Our expanded relationship with Waystar makes NextGen Healthcare the first organization in the market to combine industry-leading solutions and capabilities across the entire revenue cycle. In the session, clients can expect to learn more about:
-The transition process including implementation and enrollment
-General benefits and capabilities of the Waystar clearinghouse
-Best practices around the migration process
-Waystar's additional products and capabilities that help improve the revenue cycle

Elevating Mobile Healthcare: Comprehensive Overview and Innovations

Join us for an in-depth session that explores the latest developments and features of our mobile application, designed to streamline healthcare workflows and enhance provider efficiency. This session will provide a general end-to-end overview of the mobile app, covering essential functionalities and recent updates that support various medical processes.

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Embracing Industry Best Practice: Client Support's Journey with IT Service Management (ITSM)

Join us for an insightful session where we will unveil our transformative journey implementing a robust IT Service Management (ITSM) framework. Discover how we are integrating Change Management, Major Incident Management, and Problem Management into our operations to enhance service delivery, ensure business continuity, and eradicate recurring issues.

Enterprise Data Warehouse: Clinical Insights as a Service

Join this interactive session for a preview of the first suite of clinical insights powered by Enterprise Data Warehouse. We will review:
-Active Patient Population: Gives yout health center management teams the ability to define the "Active Patient Population" using key data elements that we have found to be commonly used for this purpose
-Patient Cohort Creator: Lets your practice create the Patient Cohort that matches their clinical or operational needs, regardless of the the standard reporting requirement
-Provider Panel Manager: Helps the provider identify their true patient panels, based on evidence-based algorithms like "Waiting Fraction" and other data, and how other sources attribute patients to them, giving a comprehensive view of panel assignment.

Enterprise Data Warehouse: Financial Insights as a Service

Join this interactive session for a preview of the first suite of Financial Insights powered by Enterprise Data Warehouse. We will review:
-A/R Aging: How to accelerate cash flow and prioritize collection efforts by analyziing outstanding balances, payment trends, and collection times
-Billing and Submission Lag: How to streamline billing processes and accelerate reimbursement cycles using insights into claim submission times, payer response times, acceptance rates, denial trends, and reimbursement turnaround timeframces

Enterprise Data Warehouse: Operational Insights as a Service

Join this interactive session for a preview of the first suite of Operational Insights powered by Enterprise Data Warehouse. We will review how your organization can:
-Reduce patient no-shows and minimize appointment gaps by analyzing scheduling patterns, demographics and historical attendance data
-Empower providers to maxmize productivity and efficiency through the analysis of clinical workload and workflow patterns
-Optimize resource allocation and capacity planning by analyzing utilization patterns of facilities, equipment, and personnel to identify bottlenecks and inefficiencies
-Evaluate provider perfomance with HEDIS, ACO, MIPS and UDS Measures

Excellence in Healthcare Awards - Clinical Care Semi Finalists

Join three Excellence in Clinical Care Finalists for a discussion on how each overcame clinical challenges, what solutions and strategies they implemented to do so, and an overview of the outcomes they achieved. In this session, you'll hear from:

-Ryan Roark, EHR Administrator, Crossing Healthcare and Crossing Recovery Services, will discuss how they developed several customized screening tools tailored to address specific patient needs and care gaps within their local community.
-Megan Hook, Product Manager, Barbour Orthopaedics & Spine, will discuss the efficiency achieved by standardizing the surgery process from surgery order to pre-op appointment to post-op follow-up to capture the necessary information needed to process surgeries quickly and accurately.
-Jeanette Bremer, Project Manager, 360Care, will discuss the benefits of having a full service solution to track the residents care across all specialties in order to give them the healthiest, fullest life both mentally and physically in their twilight years.

Excellence in Healthcare Awards - Financial Operations Semi Finalists

Join three Excellence in Financial Operations Finalists for a discussion on how each overcame financial challenges, what solutions and strategies they implemented to do so, and an overview of the outcomes they achieved. In this session, you'll hear from:

-Tony Villanueva, Chief Information Officer, United Neighborhood Health Services, will discuss how 85% of their providers are exceeding their productivity goals and how data helped them build an excellent scheduling system, significantly reducing average patient wait times across the board.
-Angie Wilson, Chief Executive Officer, Reno-Sparks Tribal Health Center, will discuss how they closed their funding disparity gaps, resulting in record-breaking revenue, following the implementation of NextGen® Revenue Cycle Management, NextGen® Population Health Analytics, and NextGen® Ambient Assist.
-Robert Davis, Heart and Vascular Partners – Advanced Heart Group, will discuss how they've seen remarkable improvements in key metrics since implementing NextGen® Enterprise, such as 20% more patients and 58% rise in revenue collections.

Excellence in Healthcare Awards - Integration Semi Finalists

Join three Excellence in Integration Finalists for a discussion on how each overcame integration challenges, what solutions and strategies they implemented to do so, and an overview of the outcomes they achieved. In this session, you'll hear from:

-Barbie Cabrera, Director of Operations, MedEye Associates, will discuss how API integration has enabled them to increase their monthly appointments by 100 encounters due to streamlining the scheduling process and patient access.
-Robert Jasa, Director of Healthcare Informatics, Pacific Cataract & Laser Institute, will discuss the benefits of integrating NextGen Enterprise templates and updating their Zen Desk IT ticketing system.
-Jesse Hill, EMR Application Support Analyst, Child Mind Medical Practice, PLLC., will discuss the integration of NextGen Enterprise EHR/PM/templates with SSRS and PxP Portal to streamline the delivery of "invoices" (receipts) to patients who submit them to their insurance companies for reimbursement.

Excellence in Healthcare Awards: Innovation Award Peer-to-Peer Demo

Discover the power and flexibility of NextGen Solutions with a live demonstration of templates and functionality created and submitted by NextGen Healthcare clients. Don't miss the chance to network with creative clients and decide who will win the Excellence in Innovation Award.

Expand Your Interoperability Capabilities with Mirth Connect

The latest release of Mirth Connect reflects our commitment to organizations worldwide to support healthy communities with seamless integration. During this session, we will review features to expand your organization's interopability capabilities.

Gastro Suite: New Release Review and Future Directions - Focus Group

An open focus group for development release review and dialogue.

Getting the Most Out of the EHR Reporting Tool

In this session, we will cover:
-An overview of EHR Reporting Tool capabilities
-Utilizing the EHR Report Tool to create reports
-Best practice EHR reports
-New shipped reports for Care Guidelines and DSI Feedback

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Group Scheduling Enhancements with NextGen® Practice Management

In this session we will review the following features and enhancements in NextGen® Enterprise 8:
-Group Scheduling
-Group Encounter Maintenance

Harnessing the Power of Speech: An Introduction to Our New Speech Recognition Partner, Google

Join us for an enlightening session as we unveil our latest partnership with Google, a trailblazer in speech recognition technology. This session is designed to introduce you to the cutting-edge tools we have developed to elevate your dictation experience. Whether you're new to dictation or a seasoned pro, there's something for everyone.

Help Us Imagine Automated Document Sharing (ADS) 2.0: Focus Group

Automated Document Sharing (ADS) provides powerful, rules-based automation to Direct Messaging and Faxing. We are excited to share that ADS has a new home in NextGen Healthcare and is now part of the NextGen® Share team.

The Share team is excited to engage with ADS and we want to hear from you, the users, about your experience with ADS. What problems is solving for you? What problems do you wish it could solve? What problems is it causing? We don't want to take anything for granted, so we are going straight to the source: You

How an Elevated Experience with YOU At the Center Ensures Your Success Adopting New Technology

Come learn how our enhanced implementation and support approach, centered around you, elevates your NextGen experience. We will walk you through the implementation project, start to finish, showcasing how our approach reduces your work effort (so you can stay focused on your day job) and delivers against your expected outcomes along the way. We will highlight key elements that make our projects successful, both what we bring and what we expect from you. We then will walk through what the transition to support looks like and what you can expect to ensure you continue to thrive with your new technology.

How Can Application Managed Services Help Your Practice?

What is Application Managed Services? And what is its value? Hear from clients who were not originally Application Managed Services clients and now are; hear their experiences and lessons learned.

How to Make the Most Out of Your Payment Solution: NextGen® Pay powered by InstaMed

In this session, presenters will provide a comprehensive overview of optimizing NextGen Pay workflows. We will focus on best practices for configuration across Site Generator, System Administrator tools, and Patient Portal Integration. A detailed demonstration will showcase various workflows pertaining to guarantors for minor patients and regular self-guarantor patients.

How to Train a New Provider

Practice points and recommendations for training a new provider.

Imposter Syndrome – Who Do You Think You Are?

During this session we will:
-Define Imposter Syndrome
-Recognize the Impact on Leadership
-Explore the Root Causes
-Develop Strategies to Combat Imposter Syndrome
-Apply Insights to Our Daily Walk

Inbox. Refill Management and PAQ Tips and Tricks

In this session we will cover tips and tricks to increase efficiencies and improve management of the Workflow Module. We will focus on clinical tasking, appointments and Provider Approval Queue.

Interoperability Series: NextGen® Share Overview and State of the Product
Session 1

This session is the first in a series to cover the entirety of NextGen Interoperability.
In this session, we will cover:
- Overview of NextGen Share & NextGen Share Portal
- Review of Electronic Case Reporting (eCR)
- Future Roadmap for the Product

We recommend you attend the Carequality, Data Share Module (DSM), Direct Messaging, Diagnostic Hub, Clinical Message Manager and the Patient Matching Service, Clinical Reconciliation & CDA Viewer, Interoperability Rules Engine, and Automated Document Sharing to receive the comprehensive curriculum.

Interoperability Series: CareQuality and Data Share Module (DSM)
Session 2

This session is one in a series to cover the entirety of NextGen Interoperability.
In this session, we will cover:
- Overview of the Carequality Service
- Activation & Optimized Configuration
- Overview of the Data Share Module
- Utilizing the Data Share Module in Best Practice Workflows

Interoperability Series: Direct Messaging
Session 3

This session is one in a series to cover the entirety of NextGen Interoperability.
In this session, we will cover:
- Overview of the Direct Messaging Service
- Activation & Configuration within the NextGen Share Portal
- Utilizing Direct Messaging in Best Practice Workflows
- Implementation Strategies for Direct Messaging

Interoperability Series: Diagnostic Hub
Session 4

This session is one in a series to cover the entirety of NextGen Interoperability.
In this session, we will cover:
- Overview of the Diagnostic Hub Service
- Activation & Configuration
- Utilizing Diagnostic Hub in Best Practice Workflows
- Implementation Strategies for Diagnostic Hub

Interoperability Series: Clinical Message Manager and the Patient Matching Service
Session 5

This session is one in a series to cover the entirety of NextGen Interoperability.
In this session, we will cover:
- Overview of the Clinical Message Manager
- Implementation Strategies for the Clinical Message Manager
- Overview of the Patient Matching Service
- Activation & Configuration
- Utilizing Patient Matching Service Technology in Best Practice Workflows

Interoperability Series: Clinical Reconciliation and CDA Viewer
Session 6

This session is one in a series to cover the entirety of NextGen Interoperability.
In this session, we will cover:
- Overview of the Clinical Reconciliation Tool and CDA Viewer
- Utilizing the Clinical Reconciliation Tool and CDA Viewer in Best Practice Workflows""This session is one in a series to cover the entirety of NextGen Interoperability.

In this session, we will cover:
- Overview of the Clinical Reconciliation Tool and CDA Viewer
- Utilizing the Clinical Reconciliation Tool and CDA Viewer in Best Practice Workflows

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Interoperability Series: Interoperability Rules Engine Session 7

Overwhelmed by the firehose of data coming into NextGen? Learn how the Interoperability Rules Engine allows your organization to automate routing, naming, and bypass user touchpoints, like the PAQ, with simple rules.
This session is one in a series to cover the entirety of NextGen Interoperability.

In this session, we will cover:
- Overview of the Interoperability Rules Engine
- Configuration
- Utilizing the Interoperability Rules Engine to Best Practice Workflows

Introducing "Discover" NextGen Healthcare: Essential Solutions Training

We invite you to learn about our innovative strategy for essential solutions training, "Discover" NextGen Healthcare. This session will provide an overview of the program and its impact on our training methods. Additionally, we will evaluate other initiatives designed to enhance your educational journey at NextGen Healthcare. Participants will also get a chance to offer their input on what they desire in upcoming learning opportunities.

Managing Tribal Health Populations in a Meaningful Way

How Reno Sparks uses EHR, Population Health and NextGen Care Hub to Drive Improved Outcomes with a Successful Collaboration

Managing Up . . . All the Way Up

Whether it is a formal boss, your bosses' boss, shareholders, or clients, everyone reports to someone. Your ability to effect change, transform culture, and achieve satisfaction in your job is dependent on the health of these relationships. This session explores how to garner influence at the highest levels of your company or practice, regardless of your job title. Hear real-life, practical examples of how to build rapport, give feedback to power, and leverage your unique strengths to positively transform not only your career, but the career of those around you.

Maximizing NextGen Ambient Assist in Ophthalmology

We're making major updates to Mobile specific Ophthalmology with Ambient Assist.

Maximizing NextGen Ambient Assist in Orthopedics

In this session, we will cover:
-Real world examples from an Orthopedic Provider on how NextGen Ambient Assist can work for you
-Setting up job types and macros for providers
-Procedures notes in the office
-Mobile Charges and how this can work for you
-NextGen® Mobile accelerators like My Phrases

Measurable Impact: Metrics and Dashboards for Practice Performance

This session will offer:
-A dashboard on industry best practice KPIs
-Practice Management Result Dashboards
-Insight into how the KPIs measure up to industry best practices

Methods for Managing Personal Health Records (PHR) with NextGen PxP Portal

In this session, portal administrators and end users will learn about the various methods available for sharing Personal Health Records (PHR) through the NextGen PxP Portal. We will cover a range of topics, including:
-CCD Filters: Understanding and utilizing Continuity of Care Document (CCD) filters to ensure relevant information is shared effectively.
-Lab Results Transmission: Techniques for sending lab results both manually and through automated processes, ensuring timely and accurate updates to patient records.
-We will also cover the new PxP portal Test Results feature for autosend updates
-Tips and Tricks: Practical tips and tricks to expedite the sending of PHR to the portal, streamlining workflow and improving efficiency.

After attending this session, participants will gain a comprehensive understanding of these methods, allowing them to enhance the sharing of PHR and optimize the use of the PxP Portal. Participants will also be equipped with the skills needed to manage PHR sharing efficiently, ensuring that patients receive accurate and timely health information.

MIPS Success with QP Services

Learning how QPP Consulting Services can make your practice successful through handcrafted guidance on Centers for Medicare & Medicaid Services (CMS) reporting tracks (MIPS, APMs, MVPs), best practices on submissions through the NexGen® HQM reporting module
The Quality Programs (QP) team provides tailored services to help your practice integrate the most efficient solutions for regulatory reporting and achieving measurable success.

MIPS Value Pathways: Clinical Efficiency and Medicare Reimbursement

Much like the traditional Merit-based Payment Incentive System (MIPS), MIPS Value Pathways (MVPs) are focused on improving the quality of patient care and outcomes that increase value in our healthcare system. In this session, attendees will explore the MVPs and learn about the benefits of selecting pathways in terms of clinical efficiency and Medicare reimbursement.

Mobile Admin 101: Essential IT Skills for Effective Management of Our Mobile Application

Calling all health IT gurus! During this session, we will cover best practices for IT and system administrators to manage the mobile application.

New NextGen® Template Editor Feature Framework

During this session we will review the fundamentals of the new features in NextGen Template Editor. We will discuss the framework of each feature and review a use case through an example template build.

NextGen + Luma: The Complete End-to-End Patient Access and Intake Workflow

This session will cover everything that the NextGen and Luma alliance can provide to help drive practice efficiency and patient satisfaction for Patient Access and Patient Intake. Come learn more about mobile first, digital front door capabilities that span across Digital Call Deflection, Waitlist, Referrals, Self-Scheduling, and mobile Patient Intake.

NextGen Ambient Assist in an Integrated and Behavioral Health Care Model

The quality of clinician encounters with patients is changing, for the better. Join this session for an overview of the NextGen Ambient Assist roadmap in a behavioral health setting for psychiatry. We will also discuss the future of AI in behavioral health at NextGen Healthcare.

NextGen Ambient Assist: Clinical Admin and IT Success Stories	Learn best practices from the first year of Ambient Assist and hear adoption success stories from the clinical admin and IT teams at Urology Clinics of North Texas and Baldwin Family Healthcare
NextGen Ambient Assist: Clinical Quality Success Stories	Learn best practices from the first year of Ambient Assist and hear adoption success stories and how Ambient Assist has improved provider and clinic efficiency
NextGen® API Integration and Platform Overview	In this session, attendees will learn how to integrate applications powered by the NextGen API into your NextGen Enterprise workflow. Learn about our current API capabilities and how they integrate with NextGen Enterprise, and gain an in-depth overview on how to get started with our API Programs and the NextGen® Developer Portal. Presenters will provide an overview of the NextGen Enterprise and FHIR API Platform. Discover your integration options, our vendor relationships, and the NextGen® Healthcare Marketplace.
NextGen® Charge Review Rules Engine (RCxRules): New Features and Focus Group	Join us for an in-depth exploration of the latest advancements in the NextGen Charge Review Rules Engine (RCxRules). Embedded reporting and HCC coding rules will be highlighted as well as additional new functionality. Users will also have time to share feedback, best practices, and discuss future opportunities.
NextGen® Eligibility Verification: Best Practices and Configuration Deep Dive	In this session, presenters will guide you through a prescriptive approach on how to optimize eligibility verification. Learn how NextGen Eligibility Verification can save your practice time and money and improve your workflow. Presenters will examine front office use versus automated methods and provide details on how an exception-based approach can influence a more efficient workflow in your organization.
NextGen Enterprise 8 Enhancements: How to Integrate Best Practice Configurations and Workflows	Get up to speed on NextGen Enterprise 8. In this session, we will cover: -NextGen Enterprise 8 enhancements -Integration of NextGen 8 enhancements into best practice configuration and workflows
NextGen Enterprise 8 Overview: What's New in Practice Management	In this session, we will provide an overview of what's new in NextGen Enterprise 8 Practice Management as well as what's coming next. Walk away with knowledge on: -Group Scheduling best practices with enhancements -Enterprise scheduling -NextGen Enterprise 8 Estimate Patient Cost -Appointment Level Insurance -ERA enhancements - PM UI Updates
NextGen Enterprise 8: Behavioral Health Custom Workflows and Upgrades	In this behavioral health session, experts will explain how organizations can successfully stay on a path to upgrade and provide an overview of the latest behavioral health enhancements with NextGen Enterprise 8.

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NextGen® Learning Center: Best Practices & Tips and Tricks

In this session, attendees will learn how to maximize their efficiency and effectiveness while utilizing the NextGen Learning Center. We will cover:
-The process of requesting access to the NextGen Learning Center
-How to choose the correct access request forms
-How to search and enroll in content
-Navigation
-How to identify helpful reports for personal and practice management
-How to claim credit for CE in the NextGen Learning Center

NextGen® Patient Engage and Patient Self-Scheduling powered by Luma: Optimization Strategies and Best Practices

In this session, presenters will deliver a thorough overview aimed at optimizing NextGen Patient Engage and Patient Self-Scheduling powered by Luma. The focus will be on best practice workflows and tips and tricks for configuring the tools, including the Configuration Tool, System Administration, File Maintenance, Site Generator, and PPIT. Additionally, attendees will gain insights into the diverse functionalities of the Dashboard and learn strategies to enhance user experience.

NextGen Patient Engage powered by Luma: Patient Intake Efficiencies

In this session, presenters will provide a comprehensive overview of NextGen Engage powered by Luma. The focus will be on improving the patient intake process through leveraging all the capabilities Engage offers. Demographic updates, clinical intake forms, clerical forms, insurance capture, real-time eligibility, and payment collection.

NextGen® Planned Parenthood Release - MS&G Regulatory Updates

In this session, our experts will provide an overview and demo of the latest Planned Parenthood Suite.

NextGen® Population Health: Integration Workflow

Leveraging Mobile, Point of Care Insights and NextGen's Population Health Care Hub for Actionability. We will show how easy providers can add HCC codes directly from Mobile into NextGen® EHR. Care teams can leverage robust analytics to take action on through Care hub for Outreach, patient scheduling, Gap closure and more

NextGen Practice Management and EHR Relationships

In this session we will review:
-Encounter Maintenance: Holding Claims
-Recalls: Closing the Gap
-Case Management

NextGen Practice Management Reports: CHC/FQHC/Tribal Focus

In this session, we will cover:
-Financial and A/R Reports: Tying together A/R reports and patient small balances (write-offs)
-Patient Reports: Demographics, Appointments, Recalls, Insurance
-CHC Reports
-Enhanced Reports
-Reporting 101
-Top 10 Under-Utilized PM Reports
-Health Center Reports

NextGen Practice Management User Interface Refresh

In this session, we will cover the User Interface screen updates coming to the Practice Management system. Clients will be able to get a peak into updated screen designs and also gain insight into the rollout and release process for the new PM screens.

NextGen Practice Management: Best Practices and KPIs

In this session can't miss Practice Management session, we will provide provide an overview of a dashboard on Industry Best Practice KPIs and Practice Management Result Dashboards, and review:
-Autoflow
-Measurable impact
-How the KPIs measure up to industry best practices

NextGen Practice Management: Patient Cost Estimator

In this session, attendees will experience a demo of the Patient Cost Estimator and we will review:
-Setting up the Preferences
-Historical Transactions
-Enhancements/Sliding Fees
-Enhanced Forms

NextGen PxP Portal: Forms 101

This session highlights best practices for building, modifying, and customizing portal forms. Walk away with knowledge on discrete data mapping and how to import forms, such as general demographics as well as custom PDF import such as consents.
Learning Objectives:
-Understand how to build custom forms
-Understand best practices for reconciling discrete data in PPIT
-Understand how to view custom forms in the patient chart
-Understand IMH and Forms

NextGen PxP Portal: Maximize New Enhancements and Continuous Portal Optimization

In this session, end users will be trained to become NextGen Enterprise 8 Super Users for the NextGen PxP Portal. We will introduce them to the latest enhancements available with the PxP Portal upgrade and provide key reminders on maintaining system optimization. Participants will gain the expertise needed to leverage new features and will increase their knowledge to ensure their system operates at peak efficiency.

NextGen® Therapy Suite: Transforming Your Therapy Department

In this session, we will cover:
-Latest solution news including Rapid Flowsheet
-How to transition to NextGen Therapy Suite
-Utilizing NextGen Therapy Suite in best practice workflows
-Maximizing documentation with accelerators like My Phrases and Quick picks

Nursing Workflows in NextGen Enterprise EHR

During this session we will review delegates, immunizations, standing orders specific to Nurses.

Operationalizing NextGen® Mobile: Implementation and Application Administration Best Practices

During this session, we will cover comprehensive training on cloud portal, maintaining and troubleshooting your Mobile app, and how to perform custom document/template mapping in the NextGen Mobile fields. We will also cover best practice workflows for physicians and support staff.

Ophthalmology: Better Template Configuration

Not sure what you've been missing when it comes to configuration of Ophthalmology workflows? Join this session for an overview of what's configurable in an Ophthalmology-oriented EHR.

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Optimizing Dental Care in a Community Health Center Environment	NextGen® EDR Optimization for community health centers aims to enhance patient oral health and outcomes through early intervention, improved access to dental services, and precise Uniform Data System (UDS) reporting. This comprehensive session will guide you through the essential features and functionalities of the software, enabling you to set up and utilize it efficiently and proactively in your practice for your patient population.
Orthopedic Best Practices to Empower Users to Perform at the Highest Level of Their License	In this session, we will cover: -Orthopedic best practice workflows to enable standardized Intake -Utilizing NextGen Share in best practice workflows -Repeatable training We recommend you attend the NextGen Share & NextGen® Share Portal, NextGen® Share: Direct Messaging, Diagnostic Hub, Patient Matching Service, eChart Extraction Service, and/or Interoperability Rules Engine sessions to receive the comprehensive curriculum.
Path to AWS 2028: Client Feedback Session	This session provides clients the opportunity to express their concerns about transitioning to Amazon Web Services (Cost, Missing Features/Functions, Controls, and more). Listen and review concerns—and outline the roadmap, advantages for your practice or organization.
Payment Processing: NextGen® Pay Powered by InstaMed	NextGen Pay powered by InstaMed helps practices modernize payment processing across the patient journey, from the digital front door to billing and payment. In this session, we'll show you how the right payment options and communication channels can build patient loyalty and get providers paid faster with less time and staff effort. Presenters will discuss how you can: -Understand the latest payment trends affecting providers and patients -Leverage integrated workflows across the NextGen Solutions -Explore opportunities for automation and ways to streamline workflows
Planned Parenthood: Product and Solutions Roadmap - Focus Group	In this session we will: -Listen and learn from & with you to drive the Planned Parenthood product and solutions roadmap -Deliver the best NextGen experience for planned parenthood affiliates -Iterative discovery on specific tribal health and clinical workflows -Understand the latest government affair and impacts to Planned Parenthood
Population Health and Data Reporting in the Tribal Health Market	Get the latest reporting and population health for tribal health. Clients want a better all in one solution for Performance Metrics GHPRA measures, NDW, IDA and Title V Immunization reporting.
Population Health Insights	Leverage the power of data with additional insights. Population Health now provides clients a cloud-based business intelligence (BI) service to help you visualize and analyze your data to gain insights and make data-driven decisions.
Power in Your Practice's Hands: Integrating NextGen® Patient Self-Scheduling powered by Luma	This session will provide users with a thorough introduction to the latest Patient Self-Scheduling enhancements and showcase how these updates can significantly increase interoperability with your PxP Portal. We will cover the new features and improvements and explain how they can streamline communication, improve data integration, and enhance overall workflow efficiency. Participants will gain an understanding of how to leverage these enhancements to create a more cohesive and connected system, leading to better patient management and improved user experience.
Pulmonary/Sleep Medicine - Focus Group	Connect with others in the specialty to review content and discuss specialty specific needs.

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PxP Configuration Audit Result Review- By Appointment	During this session, we will review audit findings and recommended changes for best practice configurations. There will be an opportunity to meet with a NextGen Healthcare resource for specific questions about the findings and next steps to take based on recommended actions. 72 hr. advanced registration is required to complete system audits before session begins. TSI/Specialty Care Clients are welcome to sign up!! If you have previously had a PxP Configuration audit already completed but need help understanding your results or implementing the suggested configuration changes; you can register for this session and utilize this time to review your results with a NextGen PxP expert.
Rheumatology Summit	We will cover the following topics: -Healthcare Regulatory Updates -NextGen Enterprise 8 - What's New! -What's New in Rheumatology? -Rheumatology Revenue Delays and Trends -Data Overview -Patient Experience Platform -NextGen Ambient Assist -Path to 2028 - AWS Hosting
Scheduling and Appointment Book	In this session we will review: -Best Setup -Unique Setups -Appointment Book Views -Appointment Book Analytics -Search Ahead- Templates -Enterprise Scheduling -Appointment Listings -Changing Scheduling Templates
Seamless Integration: Tips and Tricks for Adopting Mobile and AI into Your Workflow	During this session, we will offer provider tips and tricks that work in tandem with our AI technology to produce the most accurate documentation. We will also cover common workflow changes that can further reduce provider fatigue through utilizing support staff to the top of their license.
Shaping the Future of NextGen® Mobile on iPad: A Focus Group Session on Design, Usage, and Flow Improvement	Join us for an engaging focus group session where we delve into the latest proposed NextGen Mobile iPad design. We will explore current iPad usage trends and potential areas for improvement in the Mobile iPad user flow. This interactive session will provide a platform for participants to share their insights and experiences to contribute valuable feedback that will help shape the future of NextGen Mobile on iPad.
Still on Paper? NextGen® Enterprise Practice Management	In this session, attendees will learn how to successfully eliminate the paper trail. Learn more about NextGen Practice Management: -Fee Tickets -Statements -Collection Letters
Strategies to Improve Your Quality Reporting Score: A Panel Discussion	Hear from a panel of clients who have successfully achieved high quality scores through effectively using techniques and processes to improve their quality scores and patient outcomes.

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The Essential Guide to Medication Inventory Series: Solution for Your Practice
Session 1

This session is the first in a series to cover the entirety of the Medication Inventory Solution. In this session, we will cover:
-An overview of the Medication Inventory Solution
-The features and functions of the Medication Inventory Solution
-Why Medication Inventory Solution is needed in your practice

We recommend you attend the other following sessions to receive the comprehensive curriculum:
-Adopting Medication Inventory Solution, What You Need to Know!
-Streamlining with Optimal Workflows
-Real World Success

The Essential Guide to Medication Inventory Series: Adopting Medication Inventory Solution, What You Need to Know!
Session 2

This session is the second in a series to cover the entirety of the Medication Inventory Solution. In this session, we will cover:
-Adopting the Medication Inventory Solution
-Best practice workflows for setting up the Medication Inventory Solution

We recommend you attend the other following sessions to receive the comprehensive curriculum:
-Solution for Your Practice
-Streamlining with Optimal Workflows
-Real World Success

The Essential Guide to Medication Inventory Series: Streamlining with Optimal Workflows
Session 3

This session is the third in a series to cover the entirety of the Medication Inventory Solution. In this session, we will cover:
-Optimal workflows within your practice
-Success in the use of Medication Inventory Solution

We recommend you attend the other following sessions to receive the comprehensive curriculum:
-Solution for Your Practice
-Adopting Medication Inventory Solution, What You Need to Know!
-Real World Success

The Essential Guide to Medication Inventory Series: Real World Success
Session 4

This session is the fourth in a series to cover the entirety of the Medication Inventory Solution. In this session, we will cover:
-Real World Success

We recommend you attend the other following sessions to receive the comprehensive curriculum:
-Solution for Your Practice
-Adopting Medication Inventory Solution, What You Need to Know!
-Streamlining with Optimal Workflows

The Fundamental Building Blocks of Interoperability

Take a deep dive into Mirth Connect. Explore strategies and solutions to help you centralize health data and provide clear, secure, and open communication across disparate systems and locations to improve your interoperability.

The Future of Urology Suite: Charting the Course Forward - Focus Group

A focused discussion on advancing Urology content.

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The New and Improved NextGen® Healthcare Certified Professional

In this session, we will introduce the updated certification program for NextGen Healthcare core solutions. Our team will highlight the advantages of the program and identify the appropriate individuals within your organization who should pursue certification. We will also cover the process for achieving this certification, its implications for your success, and discuss how it corresponds with the "Discover" NextGen Healthcare training initiative and what you can do prepare for certification.

The Path to Enable Clinical Trial Participation

Join us as we look into the future of equitable clinical trial participation in historically underserved populations. Learn how you can participate and have the opportunity to share clinical trial experiences.

The Value of Multisource Data to Improve Population Health

ADT, Claims, HIE Data and Beyond. Clients want a solution for Multi source data. Population Health orchestrates Multi EMR data, payor claims, ADT from HIE's or hospital systems. NextGens Population Health aggregates this data and provides the insights, quality measures, retrospective and prospective analytics including many Risk algorithms including ACG risk scoring.

The Value of Organizational Training and Learning Initiatives

Discover how to demonstrate the value of training in your organization to gain leadership support for your learning initiatives. This session will explore:
-The benefits of proper training
-How to enhance your training methods
-Examples from those who have shown their value as training professionals

Tips and Tricks for Improving You Quality Performance Scores

Join us to gain a better understanding of how to select quality measures based on benchmarking and achievement points. Attendees will learn workflow and configuration tips and tricks to improve their overall Quality Performance Scores. Our discussion will also cover your reporting options.

Tips for Conquering UDS+ Reporting Jitters

The session will cover strategies for interpreting clinical data to prepare for HRSA's adoption of UDS+ reporting. Attendees will learn how to use UDS data to establish consistency and eradicate disparate reporting styles. Gain insights from a Health Centered Controlled Network (HCCN) that collaborates with health centers nationwide to analyze workflows, enhance population health outcomes, dismantle data silos, and promote the use of standardized reporting terminology.

Tips, Tricks, and EHR Tools to Document More Efficiently

Technology, such as the EHR, is meant to be your friend not your enemy. For many, that sentiment raises eye brows. In this session, experts will discuss the ways in which NextGen Enterprise 8 can contribute to clinician burnout, and strategies to implement so that is not the case. Presenters will discuss tips, tricks, and tools that can reduce documentation burden.

Town Hall: Cardiology

Join the Cardiology team to learn more about NextGen Healthcare Cardiology Suite offerings and enhancements.

Town Hall: ENT and Allergy

We're making changes to the ENT and Allergy templates. Come and take a look at what's coming to your specialty and how it can improve the care experience.

Town Hall: NextGen and NACHC Strategic

In this session, learn about the strategic focus in the FQHC/CHC market and hear what's new and coming at NextGen Healthcare to support community healthcare needs.

Town Hall: Ophthalmology

Join the Ophthalmology team to learn more about NextGen Healthcare Ophthalmology Suite and Optical Management offerings and enhancements.

Town Hall: Specialty Care	Join this session to learn more about how NextGen Healthcare is working directly with our specialty care clients (formerly TSI clients) to enhance and empower clinical, operational, and financial workflows.
Transformational Leadership: Leading Beyond Your Limits	Have you ever wondered why you lead the way you do? Join us as we delve into the mindset of effective leaders. Explore the attitudes and beliefs that shape your decisions, commitments, and relationships. Whether you hold a formal leadership position or lead informally, this session is for anyone seeking personal growth and transformation in their interactions and self-leadership.
Transformational Technology: Modernizing Practice Analytics	Join us for a deep dive into the transformative technology behind Enterprise Data Warehouse. In this session, attendees will learn how to leverage advancements to advocate effectively for your technology and data needs. Gain the skills to ensure your practice stays ahead in the rapidly evolving landscape of analytics.
Transforming Medical Documentation: Virtual Live Scribe Solution Insights	Join us for an engaging session with Aquity Solutions, our virtual live scribe partner, as they are joined by the clinical staff at Riverside-San Bernardino County Indian Health. Together, they will showcase the transformative power of the Virtual Live Scribe solution. This presentation will highlight the real-world application of virtual live scribes in an FQHC practice and demonstrate how this integration can significantly enhance efficiency, improve patient and Clinical Quality's, and drive better outcomes.
Tribal Health: Product and Solutions Roadmap - Focus Group	In this session we will: -Listen and learn from & with you to drive the tribal health product and solutions roadmap -Deliver the best NextGen experience for tribal health and whole-person care -Iterative discovery on specific community health and clinical workflows
Tribal Strategy Update and Product Roadmap Town Hall: Breakfast	Grab breakfast with your peers and hear about the latest strategic focus in the Tribal Health market at NextGen Healthcare from our leaders.
Unlocking Enhanced Lab Integration: Introduction to Diagnostic Hub with Exact Sciences	Join us for an overview of Diagnostic Hub, an innovative solution designed to streamline laboratory access within your NextGen Enterprise EHR. This session will provide a comprehensive overview of Diagnostic Hub's capabilities and benefits, including its seamless integration that allows doctors to connect with multiple lab facilities through a single, cost-free connection. We are excited to feature a special guest speaker from Exact Sciences, one of our leading connected lab partners. Don't miss this opportunity to explore how Diagnostic Hub can transform your lab connectivity and efficiency, and the tangible benefits it brings to healthcare professionals and patients alike.
What's Next in Dental Health	In this session we will review: -A product roadmap for Dental Health -Best practice tips & tricks -Listen and learn from & with you to drive the dental health solutions roadmap
What's Next in the Behavioral Health Suite	Join the behavioral health team, for an overview of the latest NextGen Behavioral Health Suite workflows on NextGen Enterprise 8.
Workflow Optimization and Efficiencies for the Back Office	Back-office staff won't want to miss this session for an up-to-date review of: -Background Business Processor -Worklog/Tasking -Payment Posting the Batches/ERA -Unapplied credits -FTPs -Housekeeping -Batch Charges/Unapplied Credit

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